

CANADIAN RESEARCH KNOWLEDGE NETWORK
RÉSEAU CANADIEN DE DOCUMENTATION DE RECHERCHE

Town Hall Meeting - Committee Briefings
Toronto, April 23, 2004

Evaluation Task Group

Terms of Reference:

From January 2001 to 2004, the ETG has been responsible for:

- recommending to Steering Committee a multi-year evaluation schedule utilizing a variety of quantitative and qualitative methodologies. Evaluation will include the components outlined in section 7.1 of the April 1999 proposal to CFI (i.e. tracking of content usage and feedback from participants, review of governance and negotiations, analysis of financial costs/benefits for participating institutions, and programmatic review and analysis of impact.) Evaluation will also consider local implementation issues.
- recommending to Executive Director a project plan including objectives, general methodology, deadlines, personnel and budget requirements for each component in the multi-year evaluation schedule. Evaluation may be conducted by members of the Task Group, by paid or unpaid researchers from participating institutions, and/or by contract researchers. The Chair or a member of the Task Group will be responsible for overseeing implementation of each project plan.
- participating in selection process if RFP is used to contract out components of the evaluation.
- providing liaison to and from international, national, and regional organizations conducting evaluation of networked information resources and assure that current best practice is incorporated into CNSLP evaluation methodologies.
- approving written report on each component of evaluation for submission to Steering Committee, and working with Communications Officer to disseminate results of evaluation.

Members:

- Sylvie Belzile (CREPUQ) Directrice, Service des bibliothèques, Université de Sherbrooke (CREPUQ)
- Jonathan Blay, Department of Pharmacology, Dalhousie University (CAUL)
- Helen Clarke, Head, Collections Services, University of Calgary Library (COPPUL)
- Ellen Hoffmann, York University Libraries (chair) (OCUL)
- Susan Miller, Associate Director, Information Services and Systems, University of Manitoba Libraries (liaison with ARL)

Activities and Accomplishments:

2001:

- Developed evaluation framework
- Designed survey of library directors

2002:

- Conducted preliminary telephone survey of CNSLP library directors during Winter 2002; summary report issued: June 2002 <www.cnslp.ca/evaluation>
- Planned and hosted two-day “Cross-Canada Checkup” meeting as means to assess and address implementations issues. Meeting included collections/technical personnel at member libraries and CNSLP publishers, May 2002
- Reviewed and provided direction for ongoing collection and distribution of vendor statistics
- Secured evaluation consultant
- oversaw development of logic model framework for evaluation
- Task Group member developed bibliography on information seeking behaviour to aid in development of researcher survey
- Oversaw national survey of researchers
- Presentations given by Task Group members at professional conferences in Canada and US

2003:

- Presentations made by Task Group members at professional conferences in Canada and Europe
- Oversaw development of followup written survey of library directors
- Developed templates for consortium level statistics
- Reviewed evaluation consultants draft reports and made changes for final release